



NEED RENTAL ASSISTANCE?

\$180 million is available for eligible Wyoming renters struggling to make rent, internet and utility payments due to COVID-19

Emergency Rental Assistance Program



FOUR CRITERIA TO BE ELIGIBLE FOR EMERGENCY RENTAL ASSISTANCE



You rent your home in Wyoming or have unpaid rent on a previous Wyoming residence



Your household income is equal to or less than 80% of area median income



You have qualified for unemployment benefits or can show financial loss due to COVID-19



You are at risk of experiencing homelessness or housing instability

Note: If you live on the Wind River Reservation, you may be eligible for assistance through the Eastern Shoshone ERAP or the Northern Arapaho ERAP programs.

CONCERNED ABOUT PAYING FUTURE AND UNPAID BILLS?



ELIGIBLE EXPENSES INCLUDE

- Unpaid past due rent and utility services incurred after March 13, 2020. This even includes at a previous residence.
- Unpaid current and future rent (up to 3 months at a time)
- Up to 15 months of rent and/or utilities
- Eligible utility costs include: electricity; energy costs (fuel, oil, propane); water and sewer; and internet service (up to \$50 per month).
- Other eligible expenses may include: reasonable relocation expenses, security deposits and reasonable late fees. *These costs will be reviewed on a case-by-case basis.*

NEED A LAWYER?

Legal Aid of Wyoming may be able to provide legal assistance to ERAP recipients and renters facing eviction. Visit lawyoming.org or call 1-877-432-9955.



ERAP CALL CENTER HOURS:
MONDAY - FRIDAY | 9 AM - 6 PM
1-877-WYO-ERAP

APPLICATIONS NOW OPEN ONLINE
AT DFS.WYO.GOV/ERAP

ATTENTION LANDLORDS: DO YOU HAVE RENTERS STRUGGLING TO PAY RENT?

ERAP directly pays landlords unpaid rent for qualified Wyoming renters.

- Fill out the landlord application.**
 Landlords will need the renter's email address, a signed copy of the lease, government issued photo identification, any eviction notice documentation and other supporting documentation. Once the process has begun, an email will be sent to the renter to complete his/her portion of the application.
- Share ERAP information with your renters.** Don't assume that current and previous renters know about the program.
- Help renters collect information.** This includes a copy of the lease agreement, notices showing the amount of rent due, and your email address and phone number.
- Watch for an email from noreplywoerap@wyo.gov.** If the renter has already applied for assistance, an email notification will be sent to the landlord. If landlords do not respond within 10 days, eligible payments may go directly to the renter.



LOCAL APPLICATION ASSISTANCE

| COUNTY | LOCATION | PHONE |
|-------------|---|---------------------------------|
| ALBANY | Downtown Clinic - Call for appointment and location. | 307-745-8445 |
| | Family Promise of Albany County - Call for appointment and location. | 307-742-6480 |
| | Laramie Interfaith - Call for appointment and location. | 307-742-4240 |
| BIG HORN | CARES: 420 W. C. Street, 3rd Floor in Basin OR 355 East 5th Street in Lovell | 307-568-3983 |
| CAMPBELL | Council of Community Services: 114 S 4J Road in Gillette | 307-686-2730 |
| CARBON | WyoHelp: Call for appointment and location | 307-532-0269 |
| CONVERSE | Human Resources Council: 405 N. 6th Street in Douglas | 307-351-6094 |
| CROOK | WyoHelp: Call for appointment and location | 307-532-0269 |
| FREMONT | First Stop Help Center: 860 S 3rd in Lander | 307-207-2484 |
| GOSHEN | WyoHelp: Call for appointment and location | 307-532-0269 |
| HOT SPRINGS | The Help Center: (@Holy Trinity Episcopal Church) 124 North 5th St. in Thermopolis | 307-864-3851 |
| JOHNSON | Johnson Co. Family Crisis Center: 255 East Fetterman in Buffalo | 307-684-2233 |
| LARAMIE | Community Action of Laramie County: 1920 Evans Ave in Cheyenne | 307-635-9291 Ext 115 |
| LINCOLN | Department of Family Services - 631 Washington, Suite A in Afton | 307-886-9232 |
| | Department of Family Services - 1100 Pine Ave. in Kemmerer | 307-877-6670 |
| NATRONA | Community Action Partnership: 800 Werner Court #352 in Casper | 307-232-0124 |
| NIobrara | WyoHelp: Call for appointment and location | 307-532-0269 |
| PARK | Hope Lutheran Church: 588 Ave. H in Powell | 307-754-4040 |
| PLATTE | Project SAFE, Inc: 1207 9th St in Wheatland | 307-322-4794 |
| SHERIDAN | Sheridan County: 224 S. Main Street, Ste. B-2 in Sheridan | 307-210-9066 OR 307-674-2900 |
| SUBLETTE | SAFV Task Force: Walk in from 5-6 pm Mon -Thur. Or by appointment. 253 N Sublette in Pinedale | 307-367-6305 |
| SWEETWATER | Sweetwater Family Resource Center: 649 N. Front St. Unit A in Rock Springs | 307-362-6549 |
| TETON | One22 Resource Center: 245 N. Glenwood in Jackson | 307-739-4500 |
| UINTA | Evanston Child Development Center: 336 Summit St. in Evanston | 307-789-7040 |
| WASHAKIE | WyoHelp: Call for appointment and location | 307-532-0269 |
| WESTON | WyoHelp: Call for appointment and location | 307-532-0269 |

ERAP PAYMENT TIMELINE ESTIMATED FOUR WEEKS

Please allow up to four weeks for applications to be processed and payments to be issued. To prevent any delays, make sure to supply any missing/incomplete documentation. Please check your application status on the online portal or call the call center. All correspondence will come from noreplywoerap@wyo.gov.

SUBMIT

Submit application and upload required documentation. An email will notify you that the application was submitted.



MATCH UP TO 1 WEEK

ERAP matches the renter's application to the landlord to avoid fraud. An email will notify you if information is needed. Landlords have 10 calendar days to provide information. Renters have 21 calendar days.



REVIEW UP TO 2 WEEKS

Applications are reviewed for eligibility and required documentation. An email will notify you if more information is needed or if you have been approved.



PAYMENT UP TO 1 WEEK

The Wyoming State Auditor's Office will start the payment process, which can take up to a week. Email confirmations are sent to both the renter and the landlord once payment has been made.